

ACTÍVA Products, Inc. 8900 FM 1998 Marshall, TX 75672

903-938-2224 / 905-834-8020 800-883-3899 www.activaproducts.com

# ACTÍVA® Authorized Reseller Policy & Requirements

To qualify and remain an Authorized Reseller of *ACTÍVA®*-brand products, your business must adhere to the following policies and procedures at all times.

# 1. Maintain Current Business Information & Disclose All Locations That Carry $ACT\dot{l}VA^{\otimes}$ -brand Products

Maintain accurate and up-to-date company information and disclose all retail locations that carry  $ACTIVA^{\tiny{(8)}}$  products throughout the term of your reseller relationship with ACTIVA Products, Inc.

Qualifying locations are one or more of the following:

- i) Physical brick & mortar store(s);
- ii) Commercial warehouse(s);
- iii) Company or privately owned ecommerce-enabled website(s).

Awarded, Licensed agreements are any one or more of the following:

- i) 3rd party platforms and/or managed listing marketplaces including Amazon, eBay, Etsy, Overstock.com, Alibaba, Buy.com, Newegg.com, and all similar;
- ii) Business-to-Business partnerships.

# 2. ACTÍVA®'s Trademarks & Brand Policy

Reseller must comply with *ACTÍVA®*'s Trademark & Brand Policy and represent yourself as an *ACTÍVA®* Authorized Reseller in all online advertising & sales collateral.

Setting up businesses, registering domain names, or social media usernames that contain any of  $ACTIVA^{@}$ 's trademarks is strictly prohibited. To ensure compliance with  $ACTIVA^{@}$ 's Authorized Reseller Policy, you must only use approved marketing materials for all (company) products.

# 3. ACTÍVA®'s Minimum Advertised Price (MAP) Policy

Reseller must understand their obligations under ACTÍVA®'s MAP Policy and abide by them.

# 4. ACTÍVA®'s Return Merchandise Authorization (RMA) Policy

Reseller must understand their obligations under ACTÍVA®'s RMA Policy and abide by them.



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#### 5. Sell to Retail Consumers Only

Reseller may not sell in bulk to B2B accounts, wholesalers, or freight forwarders/drop shippers for other retailers. Reseller may only sell to your end consumers only unless written permission is granted and licensing awarded.

# 6. Only Sell ACTÍVA® Products in Original Packaging

Reseller may not alter original  $ACTIVA^{\otimes}$  packaging in any way prior to reselling  $ACTIVA^{\otimes}$  products. Removing  $ACTIVA^{\otimes}$  products from packaging and reselling  $ACTIVA^{\otimes}$  products in a different packaging or under a different name is strictly prohibited unless written permission is granted and licensing awarded.

### 7. No Bundling ACTÍVA® Products Without Obtaining Permission

Reseller must not re-SKU or bundle *ACTÍVA*® products in your online assortments & data feeds without receiving prior written permission from *ACTÍVA* Products, Inc.

#### 8. Customer Confusion

Reseller will not advertise, market, display, or demonstrate non- $ACTIVA^{\text{®}}$  products together with  $ACTIVA^{\text{®}}$  products in a manner that would create the impression that the non- $ACTIVA^{\text{®}}$  products are made by, endorsed by, or associated with ACTIVA Products, Inc.

# 9. Sell on Approved Retail Website(s) Only

Reseller must only take orders via publicly accessible e-commerce enabled web pages hosted on approved websites owned and operated by your company.

Selling on 3rd party sites (eBay, Amazon, Alibaba, etc.), drop-ship accounts (Buy.com, Newegg.com, Overstock.com, etc.), classified sites (Craigslist.com, Facebook Marketplace, etc.) or direct messages on forums is strictly prohibited unless written permission is granted and licensing awarded.

#### 10. Ensure PCI Compliance

Reseller must ensure PCI compliance for all approved commerce-enabled websites owned & operated by your company.



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#### **11**. Maintain Updated Privacy Policy

Reseller must publish and maintain a publicly accessible privacy policy.

# 12. Security Measures for E-Commerce Sites and Fraud Protection

Reseller must ensure industry-standard e-commerce security and fraud protection measures are in place including authentication and customer fraud resolution procedures.

Failure to comply with any of the terms in *ACTÍVA®*'s Authorized Reseller Policy will result in suspension or termination of your account.

ACTÍVA Products, Inc appreciates your business and cooperation with this policy.